

First Dental Visit

On your first visit with our office one adult and your child will be invited to our exam room together. Our doctor and staff will explain everything to both you and your child. An oral exam will then be completed. Preferably x-rays will be taken as well when it is age appropriate and your child is comfortable. After our doctor has reviewed the findings and x-rays if there is any need for restorative treatment we will provide a copy of the estimated treatment and costs for each needed appointment and schedule. If no restorative treatment is required, we will schedule for a cleaning appointment.

Referred Consultation

On your first visit both your child and one adult will be invited to our exam room together. Our doctor will discuss your previous experience and reasons for referral. An oral exam will be performed to confirm needed treatment, behavior and any special needs that will need to be addressed in future visits. If the referring dentist took x-rays, please have these forwarded prior to this visit. We will sometimes need to take additional x-rays in order to determine treatment. Regardless of dental insurance, we require the \$62.00 consultation fee be paid on this visit. If x-rays are taken there will be an additional charge of at least \$37.00.

Additional Visits for Restorative or Preventive Treatment

All restorative treatment is scheduled between 8:00 am and 2:00 pm daily. One of Pediatric Dentistry's primary goals is to instill confidence and trust in all our patients. We believe, with few exceptions, a child older than 3 ½ returning for treatment or for checkups does better if the parents or other family members to remain in the lobby during the appointment. Feel free to contact our office prior to the scheduled appointment if you have concerns about this proven approach. An experienced staff member will answer all your questions.

Cancellations

Please give at least 24 hours notice if you need to change an appointment. By not keeping an appointment be aware that the delay may cause treatment to change. We will always contact you by phone or mail to confirm your scheduled appointments. We have a voicemail phone system that accepts messages. We have an emergency option on the voicemail that will page the doctor in the event of a true emergency requiring immediate attention such as trauma or swelling.

We reserve the right to charge for appointments not cancelled within 24 hours.